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Success

Registration Complete

Name: Tara Cleveland
Clinic: COVID-19 Assessment Centre
Date: Wednesday 22 Dec 2021, 9:00am - 9:15am
Location: [COVID-19 Assessment Centre, 347 Bathurst St. Toronto](#)

What to expect at your COVID-19 testing appointment:

Step 1: Arriving:

- Please arrive a few minutes before your booked time slot and stand in line.
- Please note our waiting area is outside
- The security guard will ask for your name to confirm your appointment prior to entering.
- The entire visit will take anywhere from 15 – 45 minutes from the start of your booked time

Step 2: Registration:

- Please bring your identification with you – your OHIP card is preferred, but we can accept a driver's license, passport or citizenship card.
- You will need to provide your current address.

Step 3: Triage:

- A nurse will ask you a number of questions
- We will provide you with an information package, which includes how to access your results on-line.

Step 4: Test:

- You will be directed to a room where a nurse will take the COVID-19 swab. Tests will be limited to 5 minutes to ensure proper patient flow.
- You will be able to access your results by signing up for the [myUHN Patient Portal](#). Information on how to do so will be in the information package provided.

Note:

Visitors are not able to enter the TW COVID-19 Assessment Centre, unless they are accompanying a minor or are providing assistance with translation.

What you need to know before you come for your COVID-19 test

1. When you arrive at the Toronto Western COVID-19 Assessment Centre, you will be registered in UHN's Electronic Patient Record (EPR) system
2. You will then be tested by one of our clinicians
3. You will be able to check your test results online through the myUHN Patient Portal (<http://www.myuhn.ca>) or the Ontario COVID-19 Portal website (<https://covid-19.ontario.ca/>)

Follow up Call:

1. If you test positive for COVID-19 (test result says “detected”) you will receive a follow-up phone call from a UHN health care provider. This is so that we can check how you are doing and provide more information about your test results and what to do next
 - Please note: the caller ID may display as “UNIV HLTH NTWK”, “No Caller ID” or “Unknown Number” when we call you. Please answer the call
 - If you have registered for the myUHN Patient Portal, you will be able to see the appointment details in your account. If you do not have an account, visit the [myUHN Patient Portal webpage](#) for information about how to register

- You may withdraw your consent for the follow-up phone call at any time by contacting Connected COVID Care by:
 - Email: COVIDCare@uhn.ca
 - Phone: 437-488-1650.

► Follow-up and guidance for individuals, families, schools and workplaces: [click here](#).

Please note: If you do not have access to the internet or a valid health care number, you can contact Connected COVID Care by phone (437-488-1650) or email (COVIDCare@uhn.ca) to book an appointment to review your results virtually. Please follow up with your primary health care provider (e.g. family doctor, physician, or nurse practitioner) if you have additional questions.

For more information, read the 'Next Steps for Patients Tested for COVID-19' brochure: https://www.uhn.ca/PatientsFamilies/Health_Information/Health_Topics/Documents/Next_Steps_for_Patients_Testing_for_COVID19.pdf.

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